



## PROFILE

Eileen's skills range from community and stakeholder engagement, research, evaluation, program design and development through to training, facilitation and mentoring. Her practice is informed by a range of strengths based approaches including Appreciative Inquiry. She has a capacity to collaboratively engage participants in meaningful dialogue generating shared commitment to organisational goals and individual development. Her current professional interests include inclusive organisational practices, community engagement, change management, mentoring, strategic planning and organisational development. The range of sectors in which she has worked include the community sector, the education sector, the mental health sector, the early childhood sector, as well as government at the local, state and national level and large private sector organisations. She has a broad range of experience and passion in working with/for Aboriginal and Torres Strait Islander Peoples.

## EXPERIENCE

**Principal, Heywood Consulting** 1996 - Current  
**Principal, Yoga for Now** 2000 - Current  
**Principal Consultant, Mellish and Associates**, 1997 - 2008  
**Practice Manager, Mellish and Associates**, 1997 –1998

## CLIENTS AND ENGAGEMENTS– A Selection from 2008-2017

**Mentoring Programs** for agencies including the Institute for Indigenous Urban Health, Department of Premier and Cabinet, Queensland Women in the Public Service, Department of Employment, Economic Development and Innovation, Queensland Rail, Emerging Leaders Foundation Program, Department of Education, Catholic Education Archdiocese of Brisbane, Queensland Transport, Department of Justice and Attorney General, Public Service Commission, Department of Public Works, Project Management Institute, Community Services Skilling Plan: Indigenous Mentoring Program, Health and Community Service Workforce Council and Department of Communities, Child Safety and Disability Services (Indigenous Career Progression Program) and Department of Natural Resources and Mines (Inclusive Mentoring Partnerships)

### **Community Engagement, Indigenous Engagement and Partnering Workshops**

Palm Island Community Education Council Action Planning 2009-2011

Health and Community Services Workforce Council: Ongoing  
Sunshine Institute of TAFE: 2009-2014  
Community Impact Collaborative: On-going  
Amity Point Shoreline Erosion Management Plan 2015-2016

**Change Management Consultation**

Rio Tinto transition to Brisbane Regional Centre, 2009-2011  
Department of Local Government  
DET Finance Branch Senior Leadership Team, 2015 and on-going

**Advanced Facilitation Skills Program**

Revenue Strategy Group & Regulatory Affairs Group, Energex Ltd,  
Suncorp

**Strategic Planning Workshops (all involving large scale community engagement)**

Department of Education and Training (DET), VET Policy Teams, Merrimac State High School, Kirwan State High School, Moggill State School, Moorooka State School, Wishart State School, Heatley Secondary College, William Ross State High School, Gladstone State High School, Bowen State High School, Pioneer State High School, Pimlico State High School, Moreton Bay Colleges, ICT Services Management Team, University of Southern Qld, Northern District Instrumental Music Plan, (DET), Northern District Principals Association, Palm Island Senior Campus, Australian Aerospace

**Staff Training Programs**

Communication Skills, Co-operative Work Practices, Team Building, Emotional Intelligence, Women in Leadership Program, Stress Management, Service Excellence, Code of Conduct, Leading Service Excellence

**Appreciative Inquiry Workshops**

Centrelink, Sunshine Coast Institute of TAFE, Health and Community Services Workforce Council, Peakcare, Family Planning Queensland, ROCIV Community of Practice, SOLAS

**Emotional Intelligence Workshops**

Department of Education and Training (DET), Health and Community Services Workforce Council

**Coaching Skills Workshop**

Emerging Leaders Program, Dept of Natural Resources and Water Virgin Blue  
Catholic Education, Archdiocese of Brisbane

**Staff Engagement on Development of Drug and Alcohol Policy**

Ergon Energy Australia

**Team Building Workshops**

Social Planning & Research Branch, Gold Coast City Council, ICT Services Management Team, University of Southern Qld, Norman Park State School, Caloundra City Council

### Conference Presentations

3rd International Conference of Appreciative Inquiry, Secondary Principals Association State Conference, Women as Global Leaders International Conference in Dubai, Sector Managers Integrated Community of Practice Conference, Health and Community Services Workforce Council Workforce Innovation Conference, Annual QCOSS Conference, National Aboriginal & Torres Strait Islander Employment in Local Government Roundtable

### PUBLICATIONS

***Stepping Up: Developing Leadership Practice through Mentoring*** (with Lou DeCastro Myles) Queensland Women in the Public Service, 2008.

***Walking Together, Learning Together: A Mentoring Guide*** (Indigenous Mentoring Program), Department of Education and Training, Queensland Government, 2009.

**Case Study: Facilitating A Mentoring Program** - What is unique about programs for Aboriginal and Torres Strait Islander Participants? *Training and Development Journal* 2012.

### PROFESSIONAL DEVELOPMENT

- 2016 MBTI Certification
- 2011 Cert IV Training and Assessment  
360 Degree feedback
- 2009 Co-Author published book with Lou De Castro Myles:  
*Stepping Up –Developing Leadership Practice through Mentoring*
- 2008 Presentation to Women as Global Leaders Conference, Dubia, March
- 2004 Presentation to International Appreciative Inquiry Conference, Miami
- 2003 Dynamic Presentation Skills, Crystal Waters
- 2002 Facilitation Skills utilising Appreciative Inquiry
- 2000 International Yoga Teachers Association, Teacher Training Course
- 1999 Astanga Yoga Training, Mysore, South India
- 1998 Workplace Assessor, ACE, Alstonville.
- 1997 Train The Trainer, ACE, Alstonville.
- 1996 Creative Writing, The Writing School, Bondi, Sydney.
- 1994 Working with Community Groups, Jill Jordan, Maleny, Qld.
- 1992-3 M.A. degree, Griffith University, Brisbane  
Title: The Impact of Senior Women on Organisational Culture: My toes are in the water but can you feel the ripples?
- 1992 'Getting Published', Nudist (Qualitative Analysis Software System),  
Statistical Package For The Social Sciences (SPSS)